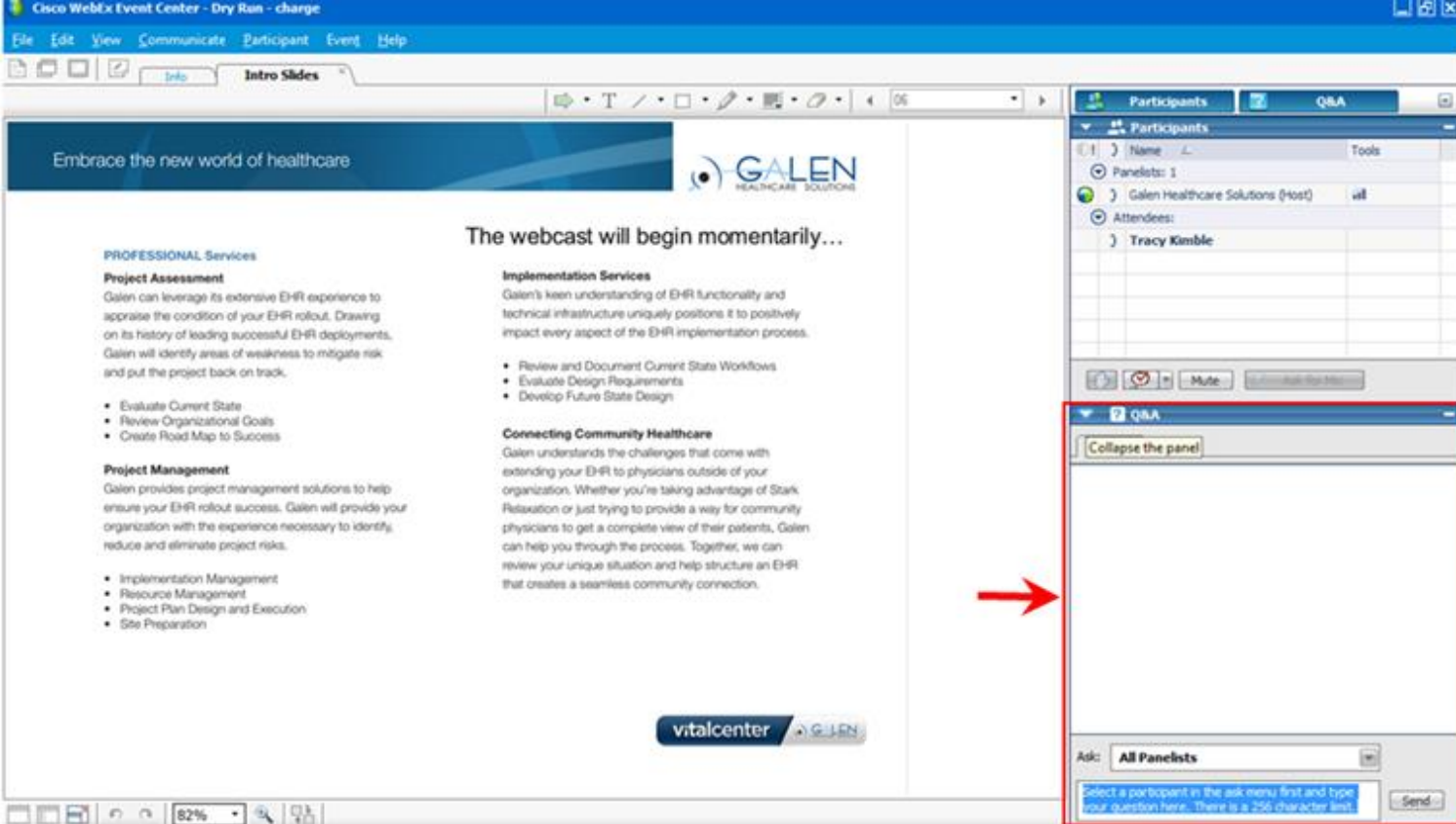


Custom Cleanup Solutions: Overview and Demonstrations

Empowering Extraordinary Patient Care

Your phone has been automatically muted. Please use the Q&A panel to ask questions during the presentation.



The screenshot shows a Cisco WebEx Event Center window titled "Cisco WebEx Event Center - Dry Run - charge". The main presentation area displays a slide with the title "Embrace the new world of healthcare" and the GALEN logo. The slide content is divided into three sections: "PROFESSIONAL Services", "Implementation Services", and "Connecting Community Healthcare".

PROFESSIONAL Services

- Project Assessment**
Galen can leverage its extensive EHR experience to appraise the condition of your EHR rollout. Drawing on its history of leading successful EHR deployments, Galen will identify areas of weakness to mitigate risk and put the project back on track.
- Project Management**
Galen provides project management solutions to help ensure your EHR rollout success. Galen will provide your organization with the experience necessary to identify, reduce and eliminate project risks.

Implementation Services

Galen's keen understanding of EHR functionality and technical infrastructure uniquely positions it to positively impact every aspect of the EHR implementation process.

- Review and Document Current State Workflows
- Evaluate Design Requirements
- Develop Future State Design

Connecting Community Healthcare

Galen understands the challenges that come with extending your EHR to physicians outside of your organization. Whether you're taking advantage of Stark Relaxation or just trying to provide a way for community physicians to get a complete view of their patients, Galen can help you through the process. Together, we can review your unique situation and help structure an EHR that creates a seamless community connection.

The slide also features a "vitalcenter" logo and the GALEN logo.

On the right side of the window, there is a "Participants" panel and a "Q&A" panel. The "Q&A" panel is highlighted with a red box and a red arrow pointing to it. The "Q&A" panel includes a "Collapse the panel" button, a text input field for asking questions, and a "Send" button. A tooltip is visible over the text input field, stating: "Select a participant in the ask menu first and type your question here. There is a 256 character limit."

Introduction

Fallon Hartford

– Managing Consultant, Technical Services

- **M.S. in Health Informatics**
- **4+ years working in Healthcare IT**
- **Experience in conversions, Crystal reporting, ETL, Works database training**

Overview

- **What are cleanup solutions?**
- **Types of solutions and use cases**
- **Demos**
- **An opportunity to ask your questions**



What are Cleanup Solutions?

- **Series of SQL scripts that are run to mimic workflow to achieve desired results**
- **Changing data in the Works database to affect how the application displays data**

Types of Solutions Offered

- **Order Cleanup**
 - Transitions active orders to a completed status
- **Task Cleanup**
 - Update Active / In Progress tasks to a removed status
- **Worklist Cleanup**
 - Remove v11 worklist items based on input requirements
- **Problem Cleanup**
 - Resolves or resolves and suppresses active problems

Order Cleanup

- **What Does It Do?**

- Transitions orders from one status to another status
 - e.g. Active to a completed status

- **How Does It Work?**

- Filters based on date, OrderItem parent classification, current order status
- Can add annotation and order status reason (optional)

- **Components**

- Identification script to review orders
- Stored procedure to take identified orders and put them in desired status

Order Cleanup Step 1: Identify Orders

Results


Messages

	ID	ID	PatientID	ItemChildID	PatientName	OrderingProviderName	OrderItemEXT	EntryName	OverdueDTTM	EntryName
1	10836800019	10836800019	19	10836800025	Allscripts, Allison	Allscripts, Provider	TW19750	Chest X-ray 2 View	2014-04-11 19:01:00.000	Active



Order Viewer

Allscripts, Allison 41 YO F DOB: 05Mar1973

Telephone Call 5/11/2014

Chest X-ray 2 View 

Flowsheet

 Previous
  Next

[Details](#) | [Questions](#) | [Add'l Details](#) | [Charging](#) | [Encounters](#) | [History](#) | [Annotations](#)

Details:

To Be Done:

12Mar2014

Status:

Active

For:

Controlled diabetes mellitus (250.00)

Overdue:

11Apr2014 07:01PM

To Be Performed:

Radiology

Communicated By:

Requested requisition be printed

Priority:

Routine

Ordered By:

Allscripts, Provider

Supervised By:

User, Ahs

Managed By:

Allscripts, Provider

Authorization:

Prospective

Performing Instructions:

Patient Instructions:

Order Instructions:

Questions:

Order Cleanup Step 2: Running Script

```
10
11
12
13 -- EXEC GHS_OrderAutoCompleteOverdueBatch 'Active', 'Dx Imaging'
14 CREATE PROCEDURE dbo.GHS_OrderAutoCompleteOverdueBatch
15     @OrderStatus VARCHAR(40),
16     @ClassificationEntryName VARCHAR(40)
17 AS
18
19 /*****
20     Galen Healthcare Solutions, Inc 2010
21
22     Description: Finds all outstanding orders that have gone 90 days overdue, and completes the
23                 We assign an order status reason defined by the client.
24 *****/
```

Order Cleanup Step 3: Check for Status Change

Results		Messages									
	ID	ID	PatientID	ItemChildID	PatientName	OrderingProviderName	OrderItemEXT	EntryName	OverdueDTTM	EntryName	
1	10836800019	10836800019	19	10836800025	Allscripts, Allison	Allscripts, Provider	TW19750	Chest X-ray 2 View	2014-04-11 19:01:00.000	Complete	

Order Viewer

Allscripts, Allison 41 YO F DOB: 05Mar1973 Telephone Call 5/11/2014

Chest X-ray 2 View 

Flowsheet  Previous Next 

[Details](#) |
 [Questions](#) |
 [Add'l Details](#) |
 [Charging](#) |
 [Encounters](#) |
 [History](#) |
 [Annotations](#)

Details:

To Be Done: 12Mar2014
Status: Complete
For: Controlled diabetes mellitus (250.00)
Overdue: 11Apr2014 07:01PM
To Be Performed: Radiology
Communicated By: Requested requisition be printed
Priority: Routine
Ordered By: Allscripts, Provider
Supervised By: User, Ahs
Managed By: Allscripts, Provider
Authorization: Not Required
Performing Instructions:
Patient Instructions:
Order Instructions:

Questions:

(none)

Use Case Example

- **Orphaned Orders:** Duplicate orders are often placed in the EHR due to order numbers not matching through the interface. In this example, we have two patients that have had duplicate orders placed on their charts. The tests have already been verified and the results are filed on the patients chart, although they still have one active orphan order sitting on their current orders list.
- During the migration from Allscripts to EPIC, it is important to consider future orders. This is another great example of when Galen would use the Order cleanup solution to load any future orders in EPIC and then remove them from Allscripts.
- Client has not been tracking overdue imaging orders and working them manually according to process leaving an active order on the chart when in reality the order has been completed.

Order Cleanup Demo



Task Cleanup

- **What Does It Do?**
 - Transitions tasks from active status to removed status
 - Removes from the active task list
- **How Does It Work?**
 - Filters based on date, task type and task owner
 - Can add task text (optional)
- **Components**
 - Identification script to review tasks
 - Stored procedure to take identified tasks and put them in desired status

Task Cleanup Step 1: Identifying Tasks

Results Messages					
	EntryName	PatientID	ProviderID	ActivationDT	EntryName
1	Verify Patient Results	83	16	2013-12-10 15:41:57.840	Active

Allscripts,Evan

MRN: 130807084023183

Sex:

AKA: Evan

PCP:

Allergies: Unknown

FYI: FYI

Pri Ins:

Note:

Security: No Restricted Data

Select Patient ▼ i ⚠

DOB:

Age:

H Phone:

Task List

[Personalize](#)

Total Active Tasks: 8

Last Updated: 05/13/2014 2:48 PM



View: Test Task Cleanup

View Desc...

Show: 100

P	D	Task	Patient	Assigned To	Created By	Created On	Status	ID	Due	MRN
△		Verify Patient Results	Allscripts,David T	Allscripts,Provider	Allscripts,Provider	04/26/2013 05:33	Active	52	●	ZZZTW20
		Verify Patient Results	Allscripts,Douglas	Allscripts,Provider	Allscripts,Provider	05/21/2013 04:33	Active	91	●	ZZZTW08
✱		Verify Patient Results	Allscripts,Fiona T	Allscripts,Provider	Allscripts,Provider	05/23/2013 12:39	Active	97	●	ZZZTW09
		Verify Patient Results	Allscripts,Kendra T	Allscripts,Provider	Allscripts,Provider	06/04/2013 02:42	Active	137	●	ZZZTW11
△		Verify Patient Results	Allscripts,Cameron T	Allscripts,Provider	Allscripts,Provider	06/12/2013 12:24	Active	157	●	ZZZTW05
		Verify Patient Results	Test,Steve	New Results	System	09/12/2013 12:17	Active	397	●	130807111555257
		Verify Patient Results	Test,Steve	User,Ahs	User,Ahs	10/02/2013 02:19	Active	425	●	130802091658540
		Verify Patient Results	Test,Steve	Allscripts,Provider	Allscripts,Provider	10/28/2013 04:29	Active	448	●	130807111555257
△		Verify Patient Results	Test,Mike	Allscripts,Provider	Allscripts,Provider	11/06/2013 12:04	Active	464	●	130802091658540
		Verify Patient Results	Allscripts,Baby	Allscripts,Provider	Allscripts,Provider	11/20/2013 10:17	Active	555	●	131120101316800
△		Verify Patient Results	Allscripts,Evan	Allscripts,Provider	Allscripts,Provider	12/10/2013 03:41	Active	621	●	130807084023183
△		Verify Patient Results	Allscripts,Betsy	Allscripts,Provider	Allscripts,Provider	12/12/2013 10:57	Active	631	●	ZZZTW03
		Verify Patient Results	Rudd-Tester,Melissa	Allscripts,Provider	Allscripts,Provider	12/16/2013 02:01	Active	668	●	131204105721823
		Verify Patient Results	Allscripts,Chris T	Allscripts,Provider	Allscripts,Provider	12/18/2013 11:02	Active	720	●	ZZZTW06
		Verify Patient Results	Allscripts,Douglas	New Results	System	12/19/2013 08:13	Active	732	●	ZZZTW08
		Verify Patient Results	Allscripts,Allison	Allscripts,Provider	Allscripts,Provider	01/31/2014 04:31	Active	860	●	ZZZTW01
		Verify Patient Results	Allscripts,Caroline	Allscripts,Provider	Allscripts,Provider	02/16/2014 11:13	Active	916	●	140102090132890
		Verify Patient Results	Allscripts,Henry	Allscripts,Provider	Allscripts,Provider	02/27/2014 06:50	Active	945	●	140227151753740

Comments:

Allscripts,Provider - 10 Dec 2013 3:41 PM

Task About:

Provider: Allscripts,Provider
JF-Rapid Strep

Task Cleanup Step 2: Running Script

```
9
10
11
12 -- EXEC GHS_TaskComplete
13 ALTER PROCEDURE [dbo].[GHS_TaskComplete]
14 AS
15
16
17 /*****
18     Galen Healthcare Solutions, Inc 2009
19
20     Description: Update Active / In Progress tasks to a Remo
```

Results Messages

1 tasks updated

Task Cleanup Step 3: Check Tasks for Updated Status

Results Messages					
	EntryName	PatientID	ProviderID	ActivationDT	EntryName
1	Verify Patient Results	83	16	2013-12-10 15:41:57.840	Removed

Task List

[Personalize](#)

Total Active Tasks: 8

View: Test Task Cleanup		View Desc...	Show: 100			Last Updated:		05/13/2014 4:25 PM	
⚠	Verify Patient Results	Test, Mike	Allscripts, Provider	Allscripts, Provider	11/06/2013 12:04	Active	464	●	130802091658540
	Verify Patient Results	Allscripts, Baby	Allscripts, Provider	Allscripts, Provider	11/20/2013 10:17	Active	555	●	131120101316800
⚠	Verify Patient Results	Allscripts, Betsy	Allscripts, Provider	Allscripts, Provider	12/12/2013 10:57	Active	631	●	ZZZTW03
	Verify Patient Results	Rudd-Tester, Melissa	Allscripts, Provider	Allscripts, Provider	12/16/2013 02:01	Active	668	●	131204105721823
	Verify Patient Results	Allscripts, Chris T	Allscripts, Provider	Allscripts, Provider	12/18/2013 11:02	Active	720	●	ZZZTW06
	Verify Patient Results	Allscripts, Douglas	New Results	System	12/19/2013 08:13	Active	732	●	ZZZTW08
	Verify Patient Results	Allscripts, Allison	Allscripts, Provider	Allscripts, Provider	01/31/2014 04:31	Active	860	●	ZZZTW01
	Verify Patient Results	Allscripts, Caroline	Allscripts, Provider	Allscripts, Provider	02/16/2014 11:13	Active	916	●	140102090132890
	Verify Patient Results	Allscripts, Henry	Allscripts, Provider	Allscripts, Provider	02/27/2014 06:50	Active	945	●	140227151753740
	Verify Patient Results	Test, Samy	Allscripts, Provider	Allscripts, Provider	04/03/2014 11:44	Active	1108	●	140204102504760
	Verify Patient Results	Allscripts, Amber T	Allscripts, Provider	Allscripts, Provider	04/13/2014 06:32	Active	1146	●	ZZZTW02
✳	Verify Patient Results	Allscripts, Allison	Allscripts, Provider	Allscripts, Provider	06/18/2013 07:50	Complete	180		ZZZTW01
⚠	Verify Patient Results	Allscripts, Diana T	Allscripts, Provider	Allscripts, Provider	05/22/2013 10:21	Complete	94		ZZZTW07
⚠	Verify Patient Results	Allscripts, Betsy	Allscripts, Provider	Allscripts, Provider	11/04/2013 10:10	Complete	452		ZZZTW03
⚠	Verify Patient Results	Allscripts, Evan	Allscripts, Provider	Allscripts, Provider	12/10/2013 03:41	Removed	621		130807084023183
	Verify Patient Results	Allscripts, Douglas	Allscripts, Provider	Allscripts, Provider	12/17/2012 12:00	Complete	14		ZZZTW08
	Verify Patient Results	Allscripts, Douglas	Allscripts, Provider	Allscripts, Provider	12/17/2012 12:02	Complete	16		ZZZTW08
	Verify Patient Results	Allscripts, Frank T	Allscripts, Provider	Allscripts, Provider	05/29/2013 03:58	Complete	121		ZZZTW10

Comments:

Allscripts, Provider - 10 Dec 2013 3:41 PM

Task About:

Provider: Allscripts, Provider
Task removed for Allscripts, Provider

Use Case Example

- **‘Submit Enc form’ task removal. We have a clinic that experienced a workflow error with multiple encounter forms being created and consequently, the patients were getting double billed. We have found a workaround for the issue to remove all of the duplicate Submit Enc Form tasks.**
- **A new practice is going live and there are new doctors that haven’t started working yet but have been added to receive results. Results are flowing into the system, but the doctor isn’t there to verify the result yet and are getting a verify results task for each patient.**

Task Cleanup Demo



Worklist Cleanup

- **What Does It Do?**

- Removes Unwanted Worklist Items

- **How Does It Work?**

- Filters based on Date, TaskStatus, UserName(s), Order Status Reasons, Patients
- Can add custom annotation (optional)

- **Components**

- Identification script to review worklist items
- Removal script to change statuses from tables that makeup worklist views

Worklist Cleanup Step 1: Identifying Items

Results		Messages					
ItemID	MedicationID	MRN	PatientLastname	PatientFirstName	OrderName	OrderDate	
1	10352800001	10352800001	ZZZTW17	Allscripts	Paul	Pregnancy Test	11/19/2013

Allscripts, Paul T

 MRN: ZZZTW17
 DOB: 02/25/2007
 Age: 7 Years

 Sex: M
 AKA: Peter
 H Phone: (312)555-1127

 PCP: Allscripts, Provider
 Allergies: Unknown
 FYI: FYI

 Pri Ins:
 Note: [Select](#)
 Security: No Restricted Data

Worklist Webcast View

Patient Name

Commit

Pat Loc

Status

!	Patient Name	Location	Status	L/S Last U
	Allscripts, Allison			2
	Allscripts, Amber T			3
	Allscripts, Betsy			0
	Allscripts, Cameron T			0
	Allscripts, Caroline			1
	Allscripts, Chris T			1
	Allscripts, David T			0
	Allscripts, Diana T			0
	Allscripts, Douglas			3
	Allscripts, Evan			1
	Allscripts, Fiona T			1
	Allscripts, Frank T			1
	Allscripts, Paul T			1
	Rudd-Tester, Melissa			1
	Test, Drew			1
	Test, Mike			0
	Test, Samy			0

Unauthorized - Requires Signature

Pregnancy Test; 19Nov2013; Status: Unauthorized; Allscripts, Provider






Perform: Laboratory Due: 26Nov2013; Last Updated By: Allscripts, AppAdmin; 11/19/2013 2:05:39 PM; Ordered; Ordered By: Allscripts, Provider

Worklist Cleanup Step 2: Running Script

```
6 SET QUOTED_IDENTIFIER ON
7 GO
8
9
0
1
2 -- EXEC GHS_WorklistCleanup
3 ALTER PROCEDURE [dbo].[GHS_WorklistCleanup]
4 AS
5
6
7
8 /*****
9     Galen Healthcare Solutions, Inc 2009
0
1     Description: Remove v11 worklist items, based on Worklist Status and create date of
2
3
4
5
6
```

Worklist Cleanup Step 3: Review Worklist for Removed Items

Allscripts, Paul T MRN: ZZZTW17 Sex: M PCP: Allscripts, Provider Pri Ins:
 DOB: 02/25/2007 AKA: Peter Allergies: Unknown Note:
 Age: 7 Years H Phone: (312)555-1127 FYI: Security: No Restricted Data

Worklist Webcast View Patient Name     

        Commit Pat Loc  Status 

There are no items to show in this view.

!	Patient Name	Location	Status	L/S Last U
	Allscripts, Allison			2
	Allscripts, Amber T			3
	Allscripts, Betsy			0
	Allscripts, Cameron T			0
	Allscripts, Caroline			1
	Allscripts, Chris T			1
	Allscripts, David T			0
	Allscripts, Diana T			0
	Allscripts, Douglas			3
	Allscripts, Evan			1
	Allscripts, Fiona T			1
	Allscripts, Frank T			1
	Rudd-Tester, Melissa			1
	Test, Drew			1
	Test, Mike			0
	Test, Samy			0

Use Case Example

- **Provider Allscripts is experiencing an issue where he has authorized all of his orders on the worklist, but an error in the system is causing all of these worklist items to still be present on the worklist. He is unable to remove any of the worklist items holding for requires authorization or requires signature from his worklist even though he has already gone through and authorized all of these items already.**

Worklist Cleanup Demo



Problem Cleanup

- **What Does It Do?**

- Transitions problems from one status to another status
 - e.g. Active Problems to Resolved

- **How Does It Work?**

- Filters based on patient age, problem name, last assessed date, problem status
- Can either resolve or resolve and suppress

- **Components**

- Identification script of affected problems
- Stored procedure to take change problemincludeflags and problem status of desired problems

Problem Cleanup Step 1: Identifying Problems

Results		Messages			
	OrganizationMm	Problem	CreateDTM	EntryName	ProblemIncludeFlags
1	ZZZTW01	COPD (chronic obstructive pulmonary disease) wi...	2013-08-07 08:45:12.947	Active	1
2	ZZZTW01	Ileostomy Care	2013-04-26 16:44:14.453	Active	4
3	ZZZTW01	Asthma, allergic	2014-01-31 15:55:41.233	Active	1
4	ZZZTW01	Visit For: Screening Malignant Neoplasm Colon	2014-03-26 10:37:02.463	Active	2
5	ZZZTW01	Taking High-risk Medication	2014-03-26 10:37:02.993	Active	2
6	ZZZTW01	Need For Vaccination Pneumococcal	2014-03-26 10:37:03.060	Active	2
7	ZZZTW01	Vaccines Prophylactic Need Against Td	2014-03-26 10:37:03.120	Active	2
8	ZZZTW01	Patient Education - Dietary	2014-03-26 10:37:03.263	Active	2
9	ZZZTW01	Vaccines Prophylactic Need Against Influenza	2014-03-26 10:37:03.330	Active	2
10	ZZZTW01	Vaccines Prophylactic Need Against DTP	2014-03-26 10:37:03.393	Active	2
11	ZZZTW01	HTN (hypertension)	2014-01-31 16:07:26.370	Active	1
12	ZZZTW01	Asthma, non-allergic	2014-01-31 15:55:40.800	Active	3
13	ZZZTW01	Hypertension, essential	2014-04-21 13:39:15.100	Active	1
14	ZZZTW01	Anticoagulated on Coumadin	2014-04-29 08:09:03.343	Active	1
15	ZZZTW01	Asthma, allergic	2013-12-05 17:20:37.710	Active	1
16	ZZZTW01	Atrial fibrillation	2014-04-29 07:57:51.547	Active	1
17	ZZZTW01	Controlled diabetes mellitus	2013-12-05 17:20:37.667	Active	1
18	ZZZTW01	Hyperlipemia	2014-04-21 13:32:34.333	Active	1

Problem Cleanup Step 1 Cont:

Problem Viewer

Allscripts, Allison 41 YO F DOB: 05Mar1973

Result Review 5/11/2014

Hyperlipemia

[Details](#) | [Add'l Details](#) | [Assessment Hx](#) | [Impression Hx](#) | [Annotations *](#)

Previous

Next

Details:

Status:

Active

Codes:

Primary ICD-9CM: 272.4; Primary ICD-10CM: E78.5; SNOMED 55822004;

Description:

this is a description

Impression:

Managed By:

Allscripts, Provider

Onset:

Injury:

Last Assessed:

11May2014

Resolved:

Secondary To:

Transitioned To:

Transitioned From:

Add'l Details:

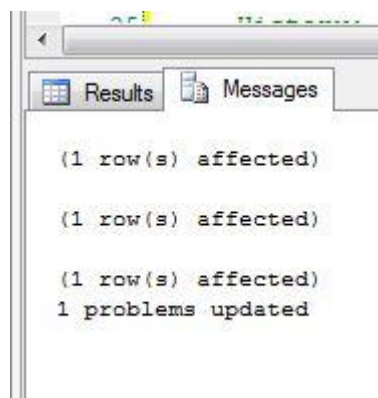
Type:

Acute

DSM Axis:

Problem Cleanup Step 2: Running Script

```
8
9
10
11
12 -- EXEC GHS_ProblemListCleanup_Resolve
13 ALTER PROCEDURE [dbo].[GHS_ProblemListCleanup_Resolve]
14
15 AS
16
17 /*****
18     Galen Healthcare Solutions, Inc 2014
19
20     Description: Finds all problems with a description, annotation or impression
21     that fits the specified criteria and resolves them
22
23
24
```



Problem Cleanup Step 3: Reviewing Problem Lists


Results		Messages			
	OrganizationMm	Problem	CreateDTTM	EntryName	ProblemIncludeFlags
26	ZZZTW01	Taking High-risk Medication	2014-03-26 10:37:02.993	Active	2
27	ZZZTW01	Need For Vaccination Pneumococcal	2014-03-26 10:37:03.060	Active	2
28	ZZZTW01	Vaccines Prophylactic Need Against Td	2014-03-26 10:37:03.120	Active	2
29	ZZZTW01	Patient Education - Dietary	2014-03-26 10:37:03.263	Active	2
30	ZZZTW01	Vaccines Prophylactic Need Against Influenza	2014-03-26 10:37:03.330	Active	2
31	ZZZTW01	Vaccines Prophylactic Need Against DTP	2014-03-26 10:37:03.393	Active	2
32	ZZZTW01	Viral sore throat	2014-03-26 15:32:53.290	Resolved	2
33	ZZZTW01	Infectious mononucleosis	2014-03-26 15:38:20.013	Resolved	2
34	ZZZTW01	Accidental Poisoning By Anticoagulants	2014-03-26 16:26:26.053	Resolved	2
35	ZZZTW01	HTN (hypertension)	2014-01-31 16:07:26.370	Active	1
36	ZZZTW01	Never a smoker	2013-11-20 10:43:52.383	Entered in Error	0
37	ZZZTW01	Asthma, non-allergic	2014-01-31 15:55:40.800	Active	3
38	ZZZTW01	Hypertension, essential	2014-04-21 13:39:15.100	Active	1
39	ZZZTW01	Anticoagulated on Coumadin	2014-04-29 08:09:03.343	Active	1
40	ZZZTW01	Asthma, allergic	2013-12-05 17:20:37.710	Active	1
41	ZZZTW01	Atrial fibrillation	2014-04-29 07:57:51.547	Active	1
42	ZZZTW01	Controlled diabetes mellitus	2013-12-05 17:20:37.667	Active	1
43	ZZZTW01	Hyperlipemia	2014-04-21 13:32:34.333	Resolved	2

Problem Cleanup Step 3 Cont:

Problem Viewer

Allscripts, Allison 41 YO F DOB: 05Mar1973

Result Review 5/11/2014

Hyperlipemia 

[Details](#) | [Add'l Details](#) | [Assessment Hx](#) | [Impression Hx](#) | [Annotations *](#)

Details:

Status: Resolved

Codes: Primary ICD-9CM: 272.4; Primary ICD-10CM: E78.5; SNOMED 55822004;

Description: this is a description

Impression:

Managed By: Allscripts, Provider

Onset:

Injury:

Last Assessed: 11May2014

Resolved:

Secondary To:

Transitioned To:

Transitioned From:

Add'l Details:

Type: Acute

DSM Axis:

Identified By: Allscripts, Provider

Assessment History:

Showing All Assessment Hx

11May2014 Telephone Call

Assessed By: User, Ahs

Edit

Audit

Use Case Example

- **A clinic has found that many of its patients have active problems such as influenza, strep pharyngitis as well as many pregnancy entries that have been active for over 12 months. The clinic has come to the conclusion that all of the entries (active greater than 12 months) should be resolved.**

Problem Cleanup Demo

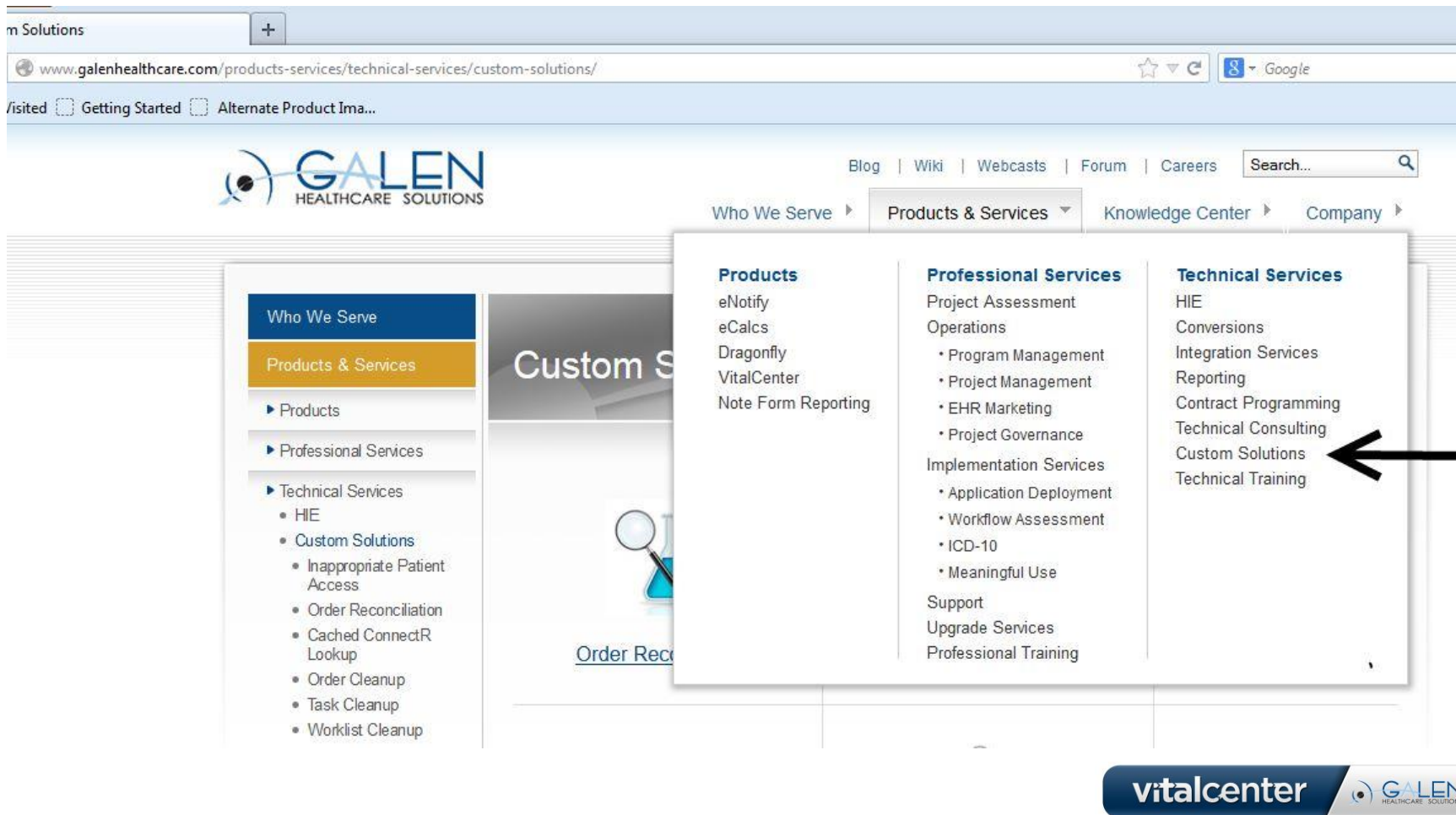


Questions?



- **Success stories:** <http://blog.galenhealthcare.com>

Check Out Our Other Custom Solutions:



The screenshot shows the GALEN Healthcare Solutions website. The browser address bar displays www.galenhealthcare.com/products-services/technical-services/custom-solutions/. The website header includes the GALEN logo, navigation links (Blog, Wiki, Webcasts, Forum, Careers), and a search bar. A left sidebar contains a menu with 'Who We Serve', 'Products & Services' (highlighted), and 'Technical Services'. The 'Products & Services' dropdown menu is open, showing three columns: 'Products' (eNotify, eCalcs, Dragonfly, VitalCenter, Note Form Reporting), 'Professional Services' (Project Assessment Operations, Implementation Services, Support, Upgrade Services, Professional Training), and 'Technical Services' (HIE, Conversions, Integration Services, Reporting, Contract Programming, Technical Consulting, Custom Solutions, Technical Training). A large black arrow points to 'Custom Solutions' in the Technical Services column. The background of the website shows a 'Custom Solutions' banner with a magnifying glass icon and the text 'Order Rec...'. The footer features the 'vitalcenter' logo and the GALEN logo.

GALEN HEALTHCARE SOLUTIONS

Who We Serve | Products & Services | Knowledge Center | Company

Products

- eNotify
- eCalcs
- Dragonfly
- VitalCenter
- Note Form Reporting

Professional Services

- Project Assessment Operations
 - Program Management
 - Project Management
 - EHR Marketing
 - Project Governance
- Implementation Services
 - Application Deployment
 - Workflow Assessment
 - ICD-10
 - Meaningful Use
- Support
- Upgrade Services
- Professional Training

Technical Services

- HIE
- Conversions
- Integration Services
- Reporting
- Contract Programming
- Technical Consulting
- Custom Solutions
- Technical Training

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