

Patient Portal Functionality and Integration Demonstration

Galen and Medfusion Solution

Introduction



Matt Leyva

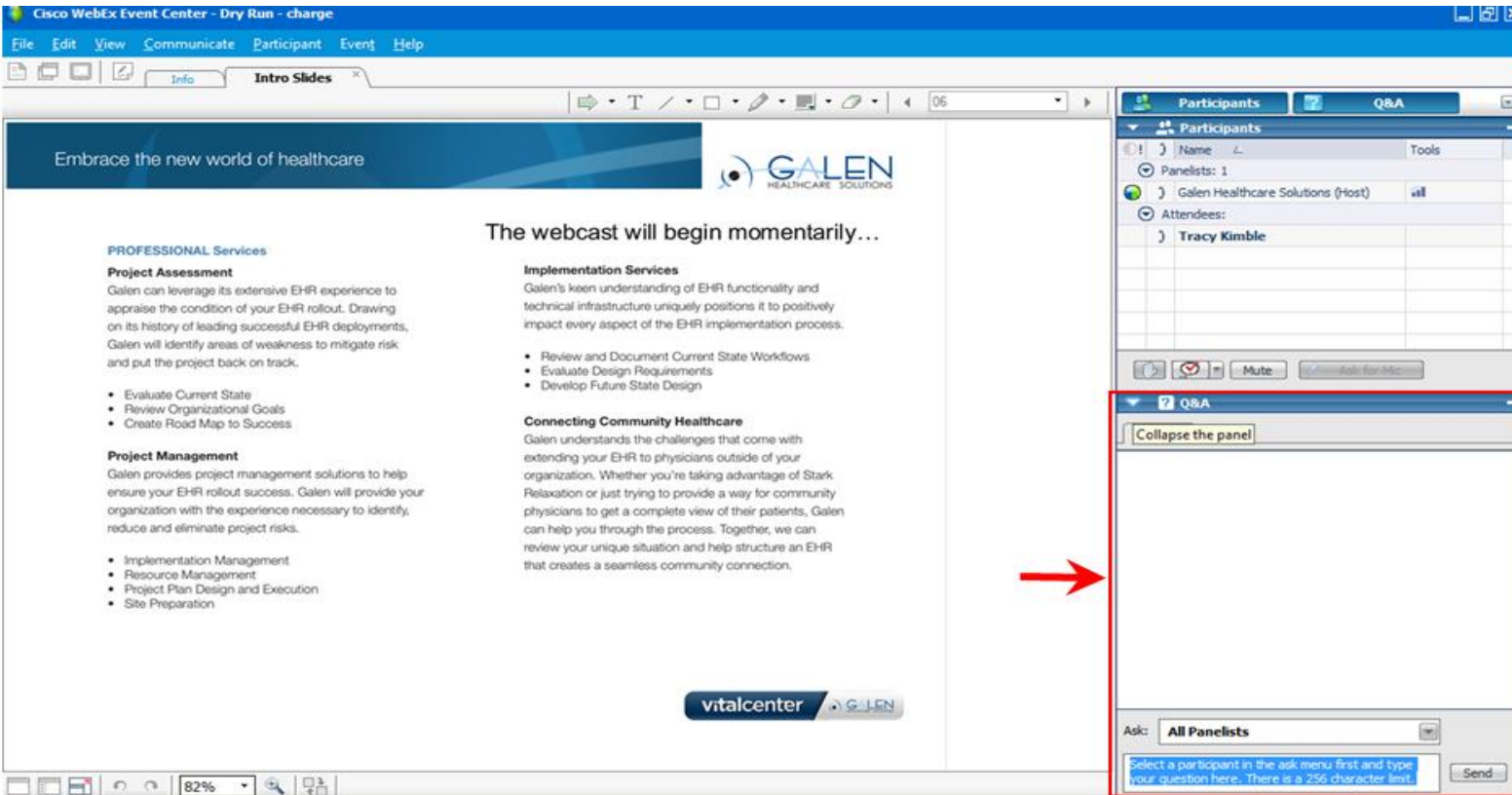
- Consultant with Galen Healthcare Solutions
 - Over 10 years of Project Management experience, with current focus being HIE implementation and Medfusion Patient Portal Integration



Tyler Suacci

- Senior Technical Consultant with Galen Healthcare Solutions
 - Over 10 years of Healthcare IT experience focusing on integrations.

Your phone has been automatically muted. Please use the Q&A panel to ask questions during the presentation.



The screenshot shows a Cisco WebEx Event Center window titled "Cisco WebEx Event Center - Dry Run - charge". The main presentation area displays a slide with the title "Embrace the new world of healthcare" and the Galen Healthcare Solutions logo. The slide content is divided into three sections: "PROFESSIONAL Services", "Implementation Services", and "Connecting Community Healthcare". The "Implementation Services" section lists three bullet points: "Review and Document Current State Workflows", "Evaluate Design Requirements", and "Develop Future State Design". The "Connecting Community Healthcare" section describes Galen's understanding of challenges in extending EHR to physicians outside the organization. A red arrow points from the main presentation area to a Q&A panel on the right side of the window. The Q&A panel is titled "Q&A" and contains a "Collapse the panel" button, a text input field for asking questions, and a "Send" button. The text input field has a placeholder message: "Select a participant in the ask menu first and type your question here. There is a 256 character limit."

Embrace the new world of healthcare

GALEN
HEALTHCARE SOLUTIONS

The webcast will begin momentarily...

PROFESSIONAL Services

Project Assessment

Galen can leverage its extensive EHR experience to appraise the condition of your EHR rollout. Drawing on its history of leading successful EHR deployments, Galen will identify areas of weakness to mitigate risk and put the project back on track.

- Evaluate Current State
- Review Organizational Goals
- Create Road Map to Success

Project Management

Galen provides project management solutions to help ensure your EHR rollout success. Galen will provide your organization with the experience necessary to identify, reduce and eliminate project risks.

- Implementation Management
- Resource Management
- Project Plan Design and Execution
- Site Preparation

Implementation Services

Galen's keen understanding of EHR functionality and technical infrastructure uniquely positions it to positively impact every aspect of the EHR implementation process.

- Review and Document Current State Workflows
- Evaluate Design Requirements
- Develop Future State Design

Connecting Community Healthcare

Galen understands the challenges that come with extending your EHR to physicians outside of your organization. Whether you're taking advantage of Stark Relaxation or just trying to provide a way for community physicians to get a complete view of their patients, Galen can help you through the process. Together, we can review your unique situation and help structure an EHR that creates a seamless community connection.

Participants

Name	Tools
Panelists: 1	
Galen Healthcare Solutions (Host)	
Attendees:	
Tracy Kimble	

Q&A

Collapse the panel

Ask: All Panelists

Select a participant in the ask menu first and type your question here. There is a 256 character limit.

Send

Agenda Items

- **Why Patient Portal**
 - Meaningful Use Requirements
 - Practice Benefits
 - Patient Experience
- **Medfusion Solution**
 - Why Medfusion
- **Patient Portal Integration Solution**
- **Demonstration**

Why Patient Portal

MU Measures

- Visit Download Transmit - MU Core 7

patients in the denom. who have timely (within 4 business days after the information is available to the EP) online access to their health information

of unique patients seen by the Eligible Provider
during Reporting Period

= 50%

Why Patient Portal

MU Measures

- Visit Download Transmit - MU Core 7

of unique patients (or their authorized representatives) out of those in the denominator who have viewed online or downloaded or transmitted to a third party the patient's health information

of unique patients seen by the Eligible Provider during Reporting Period

= 5%

Why Patient Portal

MU Measures

- Secure Messaging – MU Core 17

of patients or patient-authorized representatives in the denominator who send a secure electronic message to the Eligible Provider using the electronic messaging function of CEHRT during the RP

of unique patients seen by the Eligible Provider during Reporting Period

= 5%

Why Patient Portal

Practice Benefits

- Improvement in daily work
- Financial Savings

Patient Experience

- Appointment Requests
- Ask your doctor questions
- Request Medical Information
- Renew Rx and Online Bill Pay

Medfusion Solution

- **Why Medfusion**

Trusted Partners

Custom Solutions

Patient Portal Experts

Patient Portal Integration Solution

- **Medfusion Partnership**
- **Solution Design Objectives**
- **Solution Phase I**
- **Demonstration**
- **Phase II and Beyond**

Medfusion Partnership

- **Medfusion Patient Portal**
- **Needed a solution for direct connections between Portal and EHR**
- **Solution needed to meet MU Stage 2 objectives**
- **Integration Ready for GA by 9/15**

med**fusi**on Patient Portal

Integration Solution Design Objectives

- **Secure**
- **Seamless**
- **Reliable**
- **Sustainable**
- **Scalable**

Integration Solution Phase I

- Patient Invitation/Linking
- Patient Updates
- Patient-Provider Messaging

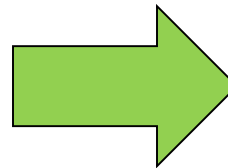
Medfusion Patient Portal

Location * Professional Specialty Center ▼

Staff * Bones, Clayton ▼


Subject * Right Knee Pain

Your Question * My right knee hurts since yesterday.



EHR

To:	Bones, Clayton E MD
Sent:	10/20/2014 6:56 PM
Patient:	vWebinar, Test
Phone:	(111) 222-3333
Patient #:	5027720
Pref. Caregiver:	
Birth Date:	1/1/1960
Subject:	Right Knee Pain
Message Type:	Message



Dear Physician Associates A,

My right knee hurts since yesterday.



Thanks,
Test Webinar|

Integration Solution Phase I – CCD

Secure Health Information Viewer [Close Viewer](#)

▼ Medications

Name	Dates	Details
ACTOS, 30MG (Oral Tablet) 1 Tablet daily for 0 days Quantity: 30 Refills: 3	Ordered :29-Sep-2009 Pope, Gindy	Started 29-Sep-2009 Active
GLUCOSAMINE CHONDROITIN COMPLX (Oral Capsule) - Historical Medication		Active
LIPITOR, 20MG (Oral Tablet) 1 Tablet daily for 30 days Quantity: 30 Refills: 3	Ordered :17-June-2010 Innes, Milton MD	Started Active
LISINOPRIL, 10MG (Oral Tablet) 1 Tablet daily for 30 days Quantity: 30 Refills: 3	Ordered :29-Sep-2009 Pope, Gindy	Started Active
NEXIUM, 40MG (Oral Capsule Delayed Release) 1 Cap DR Daily for 0 days Quantity: 30 Refills: 0	Ordered :28-Dec-2009 Pope, Gindy	Started Active
SAW PALMETTO COMPLEX (Oral Capsule) 1 (one) Capsule daily for 30 days Quantity: 30 Refills: 3	Ordered :28-June-2009 Pope, Gindy	Started

Download:  PDF  Raw Data (XML) [Ser](#)

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▼ Allergies and Adverse Reactions



Name	Dates	Details
No Known Allergies		Status:

▼ Procedures

Procedure	Dates	Details
UPPER GI ENDOSCOPY W/ULTRASOUND (43259)		Completed:29-Dec-2009 Comments: Please provide pre-op instructions to patient before leaving the office today
Specimen Handling (99000)		Completed:28-Dec-2009
Venipuncture (36415)		Completed:28-Dec-2009
Appendectomy		Completed:1955
Cataract Extraction-Left		Completed:1997
Cystectomy; Total		Completed:1997

▼ Results

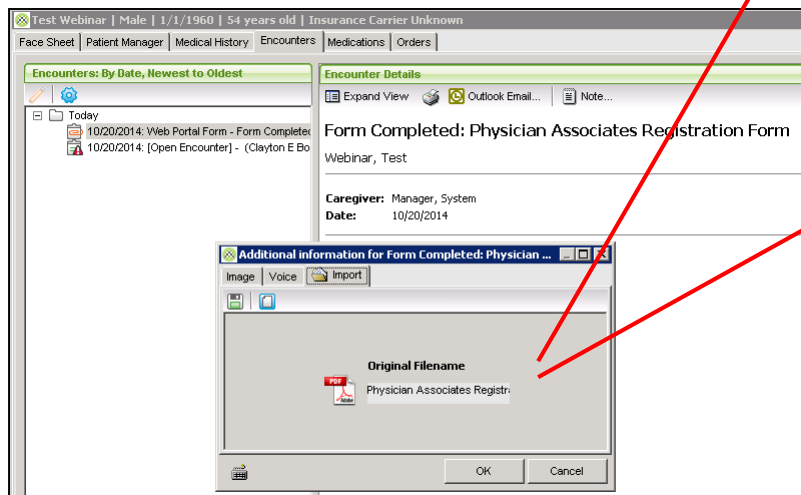
Date	Description	Value	Details
Resulted on: 14-Dec-2009 17:08	Finger Stick		

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Integration Solution Phase I

- Appointment Requests
- Prescription Renewal Requests
- Forms and Attachments
- Lab Results



Physician Associates Registration Form					
Patient Name: Test Webinar Patient DOB: 01/01/1960 Patient ID: 5027720					
Patient Information					
Patient Information					
Patient's Name (First, MI, Last) Test Webinar			Date of Birth 01/01/1960	Age 54	Sex Male
Address 1342 North St		City Anywhere	State CA	Zip 12345	
Home phone # (111) 222-3333	Work phone #	Cell phone #	E-mail Address (optional) tyler.suacci@galenhealthcare.com	Race Declined to Answer	Marital Status Married
Ethnicity Declined to Answer		Preferred Language Declined to Answer		Preferred Communication Method Secure email	
Insurance Information					
Insurance Information					
Self-Pay					
Policy Holder Name:			Policy Holder Employer:		
Policy Holder DOB:			Policy Holder Address:		
			Policy Holder Phone:		
Emergency Contact					
Name: Sample Webinar					
Address:					
Phone: 777-888-9999					

Demonstration

- **Patient Portal = Medfusion Patient Portal**
- **PM/EHR = Allscripts Pro PM and EHR**
- **Functionality**
 - Patient Registration/Linking (Overview only)
 - Patient-Provider Messaging
 - CCD

Integration Solution Phase II

- **Bulk invitations**
- **Integrating secondary data sets**
 - Pharmacies
 - Providers
 - Insurances
- **Direct Appointment Scheduling**
- **Online Bill Pay Integration**
- **Read Receipts**
- **Additional EHR Systems**

Q&A

❖ Question Review

- Submit further questions to education@galenhealthcare.com
- Visit <http://galenhealthcare.com/calendar/> for future webcasts
- Slides and Q&A will be posted at <http://wiki.galenhealthcare.com>
- For more information regarding Medfusion you can visit www.Medfusion.com

Thank you for joining us today.
For additional assistance contact us through our website at
www.galenhealthcare.com



The screenshot displays the Galen Healthcare Solutions website. The header includes the company logo, navigation links (Blog, Wiki, Webcasts, Forum, Careers), a search bar, and a dropdown menu for 'Company' with options for Executive Team, Careers, and Contact Us. The left sidebar contains links for Who We Serve, Products & Services, Knowledge Center, and Company (with sub-links for Executive Team, Careers, and Contact Us). Below these are links for 'Work for Galen' and 'vitalcenter Your Business Continuity Solution'. The main content area is titled 'Contact Us' and features a photograph of healthcare professionals. The contact form includes fields for First Name, Last Name, Company, Phone, Email, City, and State/Province, followed by a large text area for details.

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From Our Blog
Allscripts Strategic Acquisitions
Automatedly Center

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Last Name *
Company *
Phone *
Email *
City *
State/Province *
Details