

Allscripts Common Interface Engine Error Resolution with the Reconciler

September 2014

Agenda

- **CIE FAQs**
- **What is the Reconciler?**
- **CIE Error Queue vs. Reconciler**
- **CIE Related EHR Build**
- **Basics of CIE Interface with Reconciler**
- **Demo**

CIE FAQ

- **Currently Rhapsody 4.1**
- **Why Now?**
- **Is ConnectR still supported?**
- **When do I need to migrate?**
- **Migration Strategy**
- **How long does it take?**
- **How much does it cost?**

What is the Reconciler?

- **Replaces ConnectR Error Worklist and Bridge**
 - Dictionary Errors
 - No Patient Match Errors
- **Access via EHR Application**
 - TWAdmin>>Queue Admin>>Error Queue
 - Details will show HL7 message and Stored Procedure call
- **Separate Route in CIE**
 - Makes call to FileHubMessageInbound for all messages with application errors

CIE Error Queue

- **Not the Reconciler**
- **Displays Non-Application errors**
 - SQL Errors
 - XML Errors
 - Script Errors
- **Indicative of issues in interface rather than issue with patient or EHR build**
- **Production engine should have very low number of errors**

Reconciler EHR Build

- **Enable Inbound Messaging in AHS CSS Configuration Manager**
- **Interface Dictionary Configuration Required**
 - EntryCode must match InterfaceSourceID
 - Previously hidden dictionary
- **Interface Error Dictionary**
- **Security Configuration Required for Error Queue**
 - Interface Error Queue Edit
 - Interface Error Queue View
- **New Preferences for Reconciler**
 - Days Before Item Can Be Purged
 - Reconciler Fields to Include in Patient ID Search
 - Reconciler Fields to Include in Patient Phone Search

Reconciler in CIE Interface

- **Separate route**
- **Mapper – InterfaceFiler output to Reconciler XML**
- **Conditionally route No Error Messages**
- **XML Validation**
- **Javascript to set necessary message properties**
- **Call to FileHubMessageInbound**

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DEMO

Galen Interface Offerings

- **CIE Migration**
- **CIE Training and Mentorship**
- **CIE New Development**
- **ConnectR Support**
- **ConnectR Training**
- **AIE Training and Development**

For the Galen take on industry news, EHR developments, interesting solutions we have developed, and new Galen products check out our blog...



The screenshot shows the Galen Healthcare Solutions blog page. The header includes the Galen logo and the tagline "embrace the new world of healthcare". The main content area features a blog post titled "The Three Types of Organizations that Need New EHRs" by Christopher Libby, dated February 18, 2013. The post discusses the challenges of EHR adoption and mentions that only around 20% of providers are attesting to Meaningful Use. A pie chart titled "The New EHR Adopter" shows that 38% of adopters are Unregistered Professionals and 43% are Medicare Registrants. The right sidebar contains a "Sign up" form, a search bar, and a "Tags" section with various categories like Allscripts, Enterprise EHR, and Business Intelligence.

The Three Types of Organizations that Need New EHRs
Posted by Christopher.Libby on February 18, 2013 under Business Intelligence, Data Conversion, Electronic Health Record, General, Healthcare IT, Implementations, Industry News, Meaningful Use, Uncategorized Edit

The era of electronic health records has arrived and opportunities for innovative uses of data are plentiful for providers and vendors alike. Fueled by financial incentives from the government as well as meaningful use requirements, organizations that best position their data to help providers deliver patient centered care will flourish. Physician organizations are also becoming larger through growth, acquisitions, and mergers. These growth milestones provide organizations opportunities to reflect on the capabilities of their current medical record system in order to decide if their current system will keep them competitive in the future. These are the three types of organizations that will be purchasing a new Electronic Health Record (EHR) system in 2013.

The New EHR Adopter

Category	Percentage
Unregistered Professionals	38%
Medicare Registrants	43%

Buying a new EHR is not cheap which may explain why many smaller physician practices have held out on the investment as long as they could. Only around 20% of providers are attesting to Meaningful Use in the US. However, government mandates and incentives are forcing providers to overcome their resistance to EHRs. While larger practices initially lead the charge into the digital

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