

# Galen Reporting

Modifying EHR Reports

September 2013

vitalcenter

Embrace the new world of healthcare



## Submit questions during the webcast

A screenshot of a webcast Q&A interface. At the top, there is a blue header bar with a question mark icon and the text "Q&A". Below this is a tab labeled "All (0)". The main area contains a dropdown menu labeled "Ask:" with "All Panelists" selected. Below the dropdown is a text input field with the placeholder text "Select a participant in the ask menu first and type your question here. There is a 256 character". To the right of the text field is a "Send" button.

vitalcenter



# Agenda

- Common modifications
- Requirements
- Types of changes in Crystal
- Example changes
  - Formatting
  - Formulas
  - New fields
- Deployment
- Risks and considerations
- Best practices

## Common Modifications

- Formatting (size, bold, typeface, etc.)
- Field suppression/deletion
- Layout adjustments
- Adding new (existing) fields
- Formulas

Embrace the new world of healthcare



## Requirements

- .rpt file
- Crystal Reports (version 10 or higher)
  - 30 day trial available from SAP

vitalcenter



# Types of changes in Crystal

- Basic
  - Formatting, moving, adding/deleting
- Post-data transformations
  - Formulas
  - Text field “formulas”
- Formula-based changes
  - Suppression

## Example changes

- Formatting
  - Bold MRN
  - Enlarge order priority
- New fields
  - Adding patient age

## Example changes

- Formulas
  - Add SSN, only show last 4 digits
  - Add patient middle name
    - Text field vs. formula
- Suppression/formatting formulas
  - Entered in Error strikethroughs
  - Prompts/Problems/Annotation subreports
  - Gray out “test” patient names



# Deployment

- Web and print servers
- C:\Program Files\Common Files\Allscripts\Reports
- Back up original in case of errors

## Risks and considerations

- Upgrades
  - Standard requisitions are overwritten
  - Rework/recreation of custom versions
  - Disruption to existing workflows
- Possibility of breaking the report

# Best Practices

- Usability!
  - Who, what, and where
- Consider the purpose of the customizations
- Document changes
- Test thoroughly

Embrace the new world of healthcare



Thank you for joining us today. For additional assistance....

You can contact us through our website at

[www.galenhealthcare.com](http://www.galenhealthcare.com)

The screenshot displays the Galen Healthcare Solutions website interface. At the top, the Galen logo and navigation links (Blog, Wiki, Webcasts, Forum, Careers) are visible. A search bar is present. The main navigation menu includes 'Who We Serve', 'Products & Services', 'Knowledge Center', and 'Company'. The 'Company' dropdown menu is open, showing 'Executive Team', 'Careers', and 'Contact Us'. The 'Contact Us' page features a large banner image of healthcare professionals and a contact form with the following fields: First Name, Last Name, Company, Phone, Email, City, and State/Province. A 'vitalcenter' logo is located in the bottom right corner of the page.

