

MU2: What You Don't Know Will Actually Hurt You

July 11, 2014

Enabling physician groups to realize the full potential of Electronic Health Records



vitalcenter



Today's Presenters

Tracy Kimble

Senior Consultant

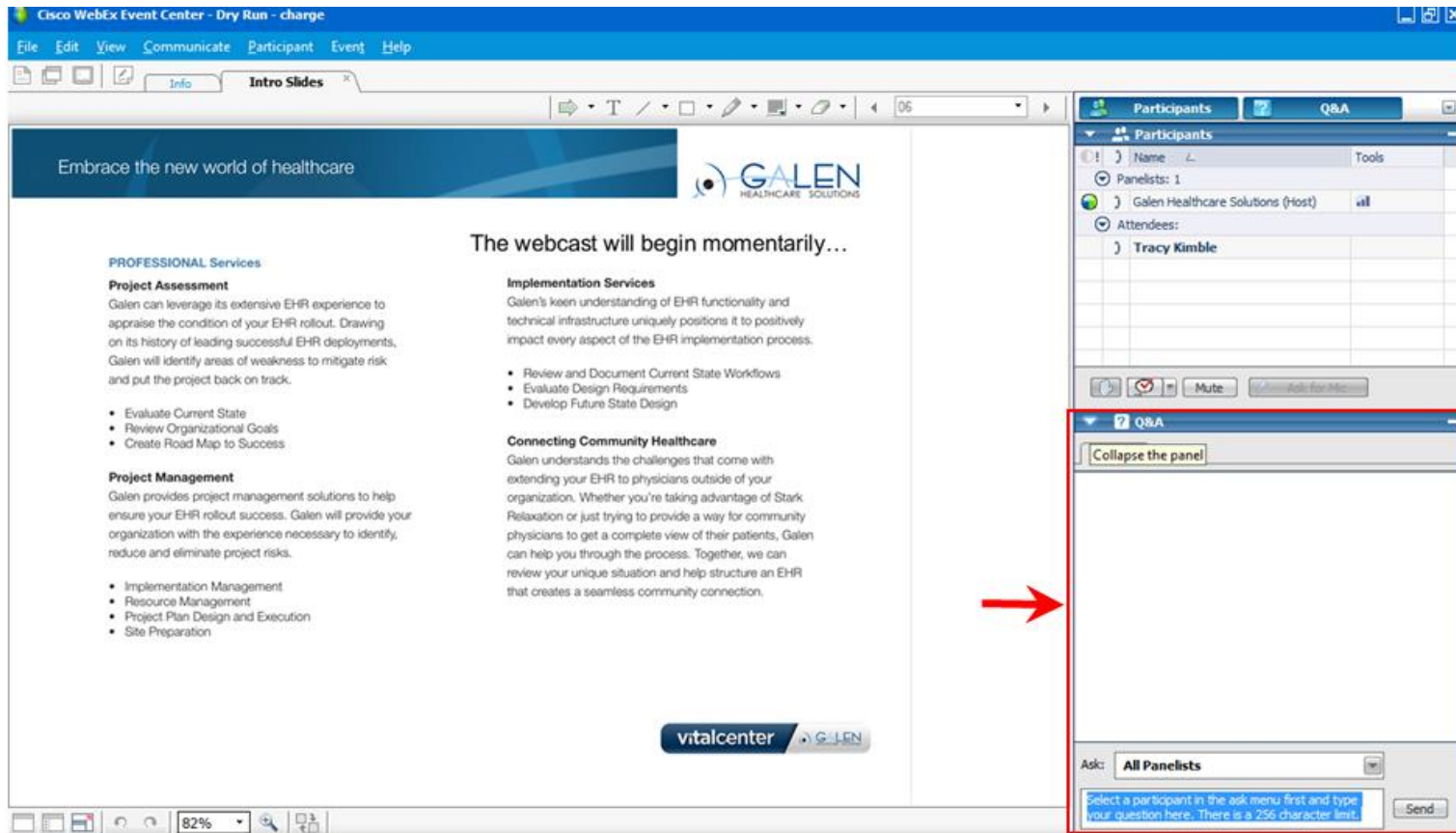
*Galen Certified -Allscripts Touchworks EHR | Advanced Note |
Order & Result |Charge*

Becky Matias

Consultant

Galen Certified -Allscripts Touchworks EHR | Advanced Note

Your phone has been automatically muted. Please use the Q&A panel to ask questions during the presentation!



The screenshot shows a Cisco WebEx Event Center window titled "Cisco WebEx Event Center - Dry Run - charge". The main presentation area displays a slide with the title "Embrace the new world of healthcare" and the GALEN logo. The slide content is divided into three sections: "PROFESSIONAL Services", "Implementation Services", and "Connecting Community Healthcare".

PROFESSIONAL Services

- Project Assessment**
Galen can leverage its extensive EHR experience to appraise the condition of your EHR rollout. Drawing on its history of leading successful EHR deployments, Galen will identify areas of weakness to mitigate risk and put the project back on track.
- Project Management**
Galen provides project management solutions to help ensure your EHR rollout success. Galen will provide your organization with the experience necessary to identify, reduce and eliminate project risks.

Implementation Services

Galen's keen understanding of EHR functionality and technical infrastructure uniquely positions it to positively impact every aspect of the EHR implementation process.

- Review and Document Current State Workflows
- Evaluate Design Requirements
- Develop Future State Design

Connecting Community Healthcare

Galen understands the challenges that come with extending your EHR to physicians outside of your organization. Whether you're taking advantage of Stark Relaxation or just trying to provide a way for community physicians to get a complete view of their patients, Galen can help you through the process. Together, we can review your unique situation and help structure an EHR that creates a seamless community connection.

The bottom of the slide features the "vitalcenter" logo and the GALEN logo.

On the right side of the window, there is a "Participants" panel and a "Q&A" panel. The "Q&A" panel is highlighted with a red border and a red arrow pointing to it. The "Q&A" panel includes a "Collapse the panel" button, a dropdown menu set to "All Panelists", a text input field with a placeholder "Select a participant in the ask menu first and type your question here. There is a 256 character limit.", and a "Send" button.

Objectives

Understand the MU2 Process

- MU1 vs. MU2
- Documentation, WB's, & Value Sets

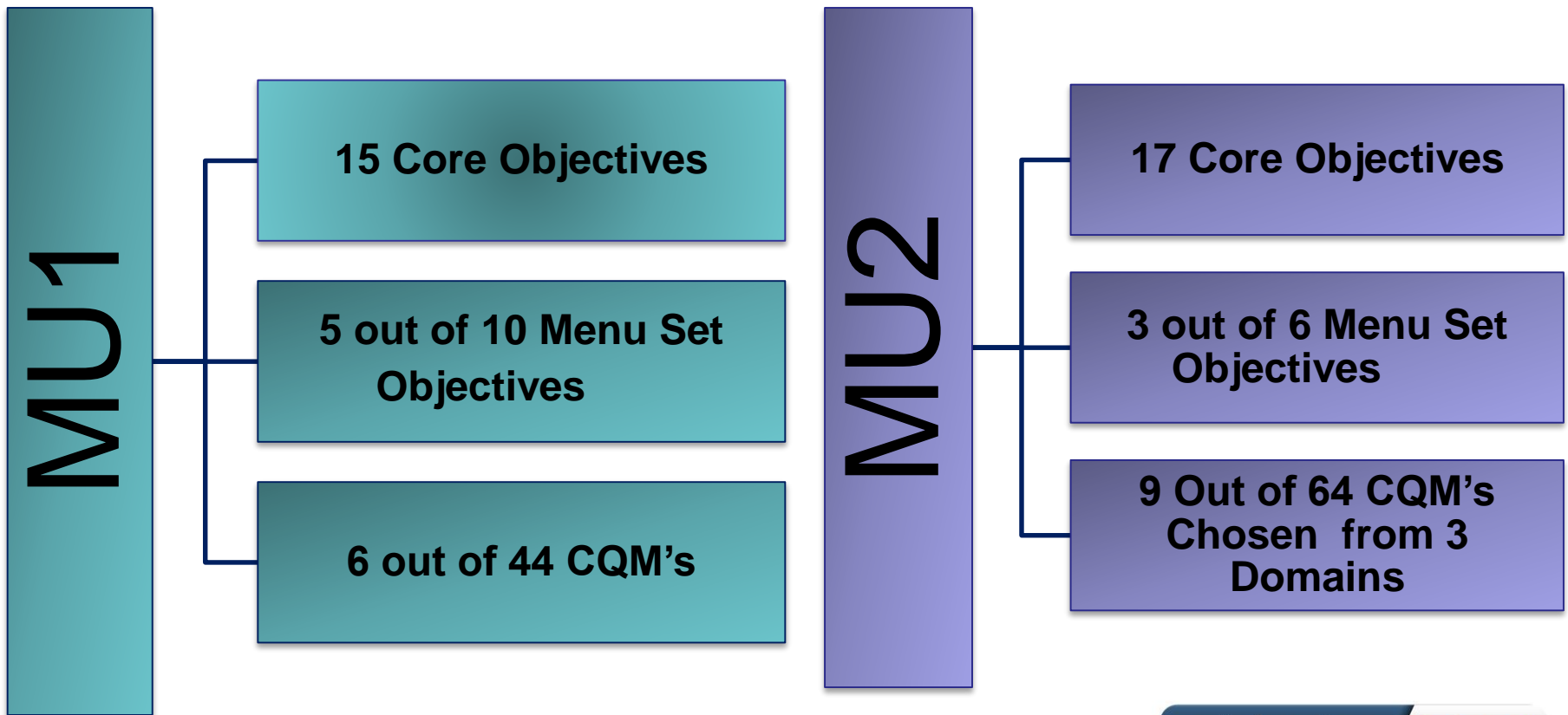
What Can You Do Now?

- Charge, CareGuides, Referring Provider Dictionary
- OID & RID Assessments
- Preemptive Roll Out Workflows
- Portal – Implement and Enroll Patients

Strategy Considerations



MU1 vs. MU2



New To MU2

MU1	MU2	OBJECTIVES
Thresholds	Higher Thresholds	Several Core
Patient Education Orders/Instructions	Patient Info Button, Hosted by Medline Plus	Core 13
Patient Query	Patient Query	Core 11 & 12
ARN	ADCM	Core 15
Portal	Full Portal	Core 7,8,17
Stimulus Reporting Portal	AAP	

CMS MU1 vs MU2 Comparison Grid

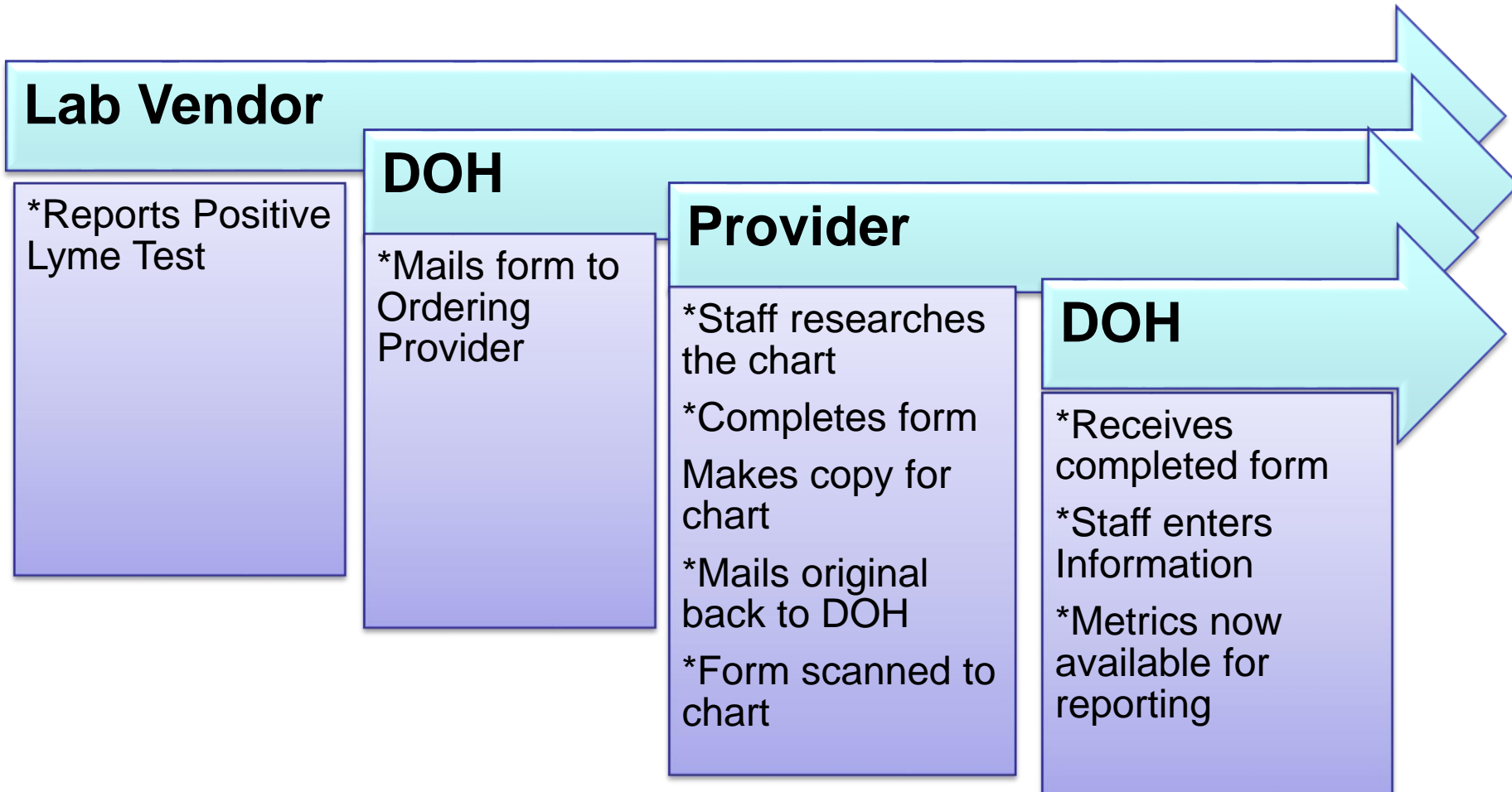
[http://www.cms.gov/Regulations-and-](http://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/Downloads/Stage1vsStage2CompTablesforE)

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[P.pdf](http://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/Downloads/Stage1vsStage2CompTablesforE)

Reports Comparison MU1 Stim Set vs MU1 2014 AAP

<https://clientconnect.allscripts.com/docs/DOC-21220>

Lyme Disease Syndromic Surveillance Life Cycle



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Reports Comparison MU1 Stim Set vs MU1 2014 AAP

<https://clientconnect.allscripts.com/docs/DOC-21220>

Important Documents

Meaningful Use Stage 2, Measure by Measure

Version 410

created by Miranda Ladue on Nov 14, 2012 8:08 AM, last modified by Cynthia Williamson on Jun 26, 2014 7:24 AM

Webinar Series

To see past educational recordings click:

LEARN MORE

TouchWorks Meaningful Use Webinar Series: Summer Offering Tuesday Question & Answer Open Forum

We continue looking for ways to improve the TouchWorks Open Forum Q&A session. One item we monitor and call out in the beginning of our sessions is cadence. Based on attendance levels and ensuring we capture an optimum live audience for productive Q&A we decided to move to one session weekly (Tuesday) .

Tuesday, July 8, 12:00 Noon EST - 1:00 PM EST **Med Rec** Register

Tuesday, July 15 12:00 Noon EST - 1:00 PM EST **Patient Education** Register

Tuesday, July 22 12:00 Noon EST - 1:00 PM EST **CDS Live Demo** Register

Tuesday, July 29 12:00 Noon EST - 1:00 PM EST **Clinical Summaries** Register

Tuesday, August 5 12:00 Noon EST - 1:00 PM EST **Lab Results & Imaging** Register

Tuesday, August 19 12:00 Noon EST - 1:00 PM EST **Family Hx/ eNotes** Register

Tuesday, August 26 12:00 Noon EST - 1:30 PM EST **IR Syndromic Surveillance** Register

MU 2014 Package Links	General Links
<div> Welcome Letter For MU Package Deployment (Updated 3.6.14) </div> <div> Client Prepare Checklist (Updated 3.6.13) </div> <div> MU2 Clinical Quality Measure Configuration Workbook (Updated 4.6.14) </div> <div> MU1 Stimulus Reports vs MU1 MU Package Reports (2.27.14) </div> <div> Determining an MU Encounter for Eligible Professionals </div> <div> Link to Allscripts Learning Center </div>	<p>CMS MU2 Measure Specifications</p> <p>CMS & ONC Proposed Changes</p> <p>CMS MU2 Home Page</p> <p>CMS MU Participation Timeline</p> <p> CMS MU2 Attestation User Guide</p> <p> Meaningful Use Audit Group</p>
<div> Education MU Offering (1.28.14) course code EDWB7105V1141 </div>	

Client Connect MU2 Measure by Measure

<https://clientconnect.allscripts.com/docs/DOC-15238>

What Can You Do Now?

- **OID Assessment**
 - Referral Orders vs Follow Up Orders
 - Referral Order vs Procedure Orders
 - SNOMEDS
- **RID Assessment**
 - Appropriate LOINC Codes
 - Result Interfaces/Compendiums
- **Referring Provider Dictionary**
- **Direct IDs for ACDM**
- **Roll Out the Charge Module**
- **Institute CareGuides**

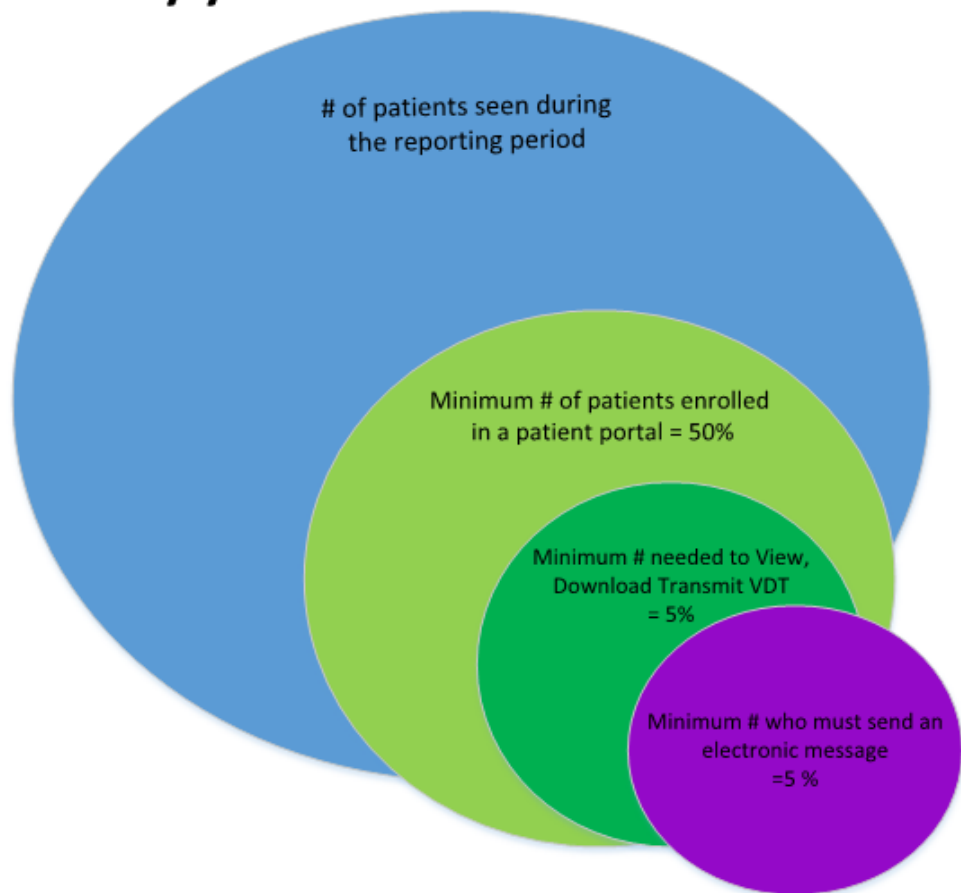


The Full Patient Portal

- Measure 7: Patient Electronic Access
 - Measure 8: Visit Summaries
 - Measure 17: Secure messages
-
- **If You Don't Have a Portal, Get It Now!**
 - **Set Up Preferences**
 - **Coordinate Tasking**
 - **Enroll, Enroll, Enroll Patients**

Marketing Your Portal Aggressively

Why you need more than the minimum



10000 patients during the reporting period
5000 need to sign up for the portal
With a minimum of 500 viewing, downloading and transmitting electronically

If you only do the minimum you will have to get 100% of the VDT group to also send an electronic message.

Realistic Expectations

- **Consider Current Daily Responsibilities**
- **Amount of Workflow Discovery Needed**
- **Facilitate Ease of Use and End User Adoption Through Training**
- **A Team Approach With Input from the Providers, Administrators, Analysts, and Trainers Reaps the Best Results**



Tips and Tricks

- ☐ **Mark Appropriate Items “Do Not Include for MU Reporting”**
- ☐ **Stop Workflows Creating Orphaned orders.**

Right Click & “Complete” Workflow. If the order is completed but there is not a result associated to it, the order will fall into the denominator but not in the numerator.

- ☐ **Integrate Attaching Scanned Documents as Results Workflows**

<http://blog.galenhealthcare.com/2014/05/30/yes-attaching-documents-to-orders-as-results/>

- ☐ **Assign New Portal Tasks to a Chart Section**
- ☐ **Organize the New Portal Tasks**
- ☐ **Incorporate New and Custom OIDs Into CareGuides**

Avoid Pitfalls
Validate!
Validate!
Validate!



- **Validate LOINC Codes on Vitals Panels**
- **Validate CVX Codes for All Immunizations**
- **Validate SNOMED Codes on Delivered Smoking Status Problems**
- **Test MU Alerts**
- **Consider Lockdown During Build**
- **Institute Solid Change Control Practices**
- **Consider Lockdown of SSMT**

Reference Links

- **Client Connect Information**
- <https://clientconnect.allscripts.com/docs/DOC-15238>
- **Watch the AHS Videos!**
- <https://clientconnect.allscripts.com/docs/DOC-20265>
- **CQM Release Schedule Details**
- https://clientconnect.allscripts.com/docs/DOC-19611?et=watches.email.document_comment#comment-45193
- **Reports Comparison MU1 Stim Set vs MU1 2014 AAP**
- <https://clientconnect.allscripts.com/docs/DOC-21220>



Thank you for joining us today, for additional assistance....

You can contact us through our website at www.galenhealthcare.com

