

Welcome to today's Webcast...

The webcast will begin momentarily....

Embrace the new world of healthcare

March, 2011

vitalcenter

11.4: The Adventure

Empowering Extraordinary Patient Care

Today's Presenters

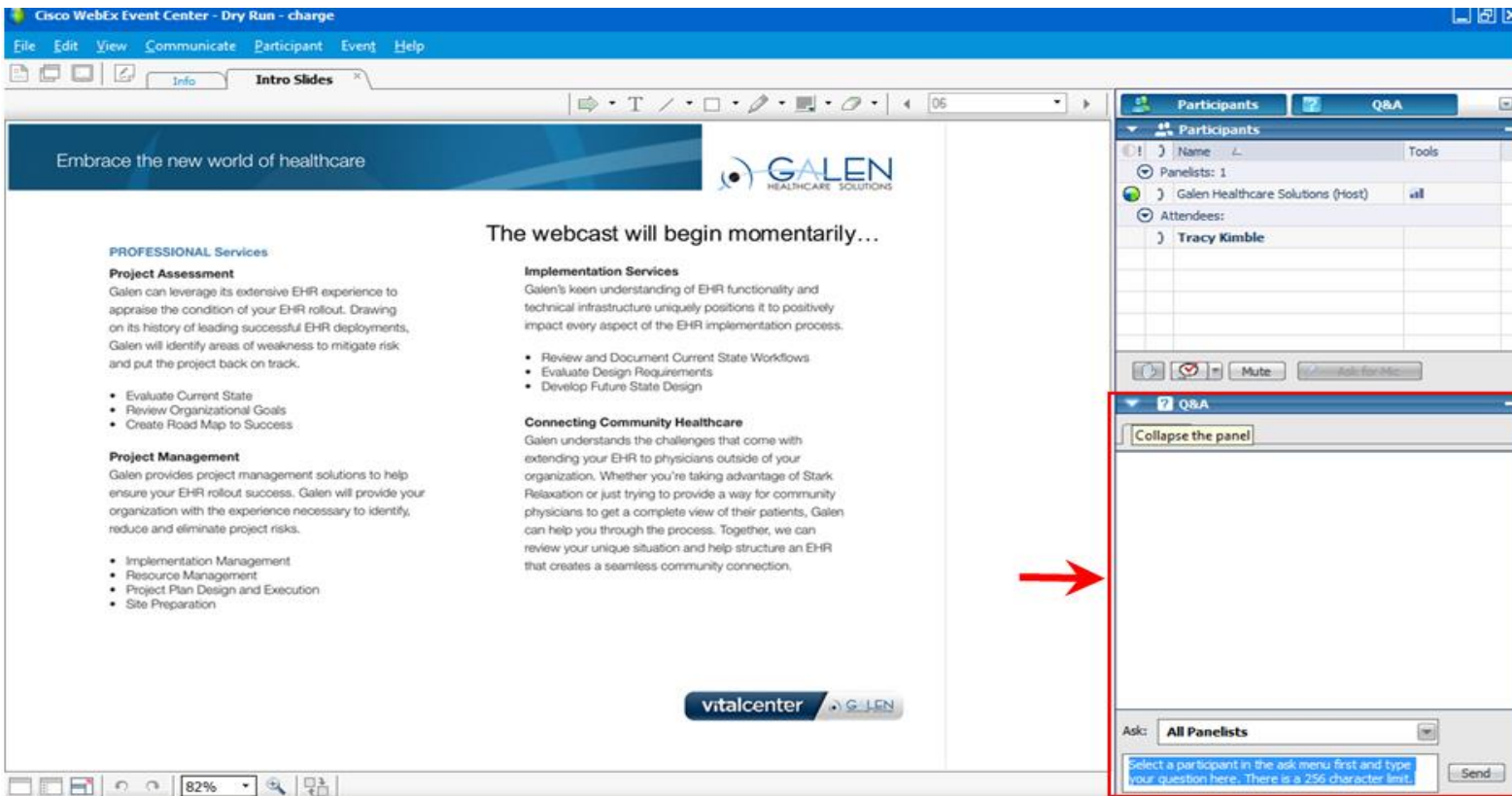


Becky Matias
EEHR Consultant
Galen Healthcare Solutions



Stacey Murdic
EEHR Consultant
Galen Healthcare Solutions

Your phone has been automatically muted. Please use the Q&A panel to ask questions during the presentation.



The screenshot shows a Cisco WebEx Event Center window titled "Cisco WebEx Event Center - Dry Run - charge". The main content area displays a presentation slide with the following text:

Embrace the new world of healthcare

GALEN HEALTHCARE SOLUTIONS

The webcast will begin momentarily...

PROFESSIONAL Services

Project Assessment

Galen can leverage its extensive EHR experience to appraise the condition of your EHR rollout. Drawing on its history of leading successful EHR deployments, Galen will identify areas of weakness to mitigate risk and put the project back on track.

- Evaluate Current State
- Review Organizational Goals
- Create Road Map to Success

Project Management

Galen provides project management solutions to help ensure your EHR rollout success. Galen will provide your organization with the experience necessary to identify, reduce and eliminate project risks.

- Implementation Management
- Resource Management
- Project Plan Design and Execution
- Site Preparation

Implementation Services

Galen's keen understanding of EHR functionality and technical infrastructure uniquely positions it to positively impact every aspect of the EHR implementation process.

- Review and Document Current State Workflows
- Evaluate Design Requirements
- Develop Future State Design

Connecting Community Healthcare

Galen understands the challenges that come with extending your EHR to physicians outside of your organization. Whether you're taking advantage of Stark Relaxation or just trying to provide a way for community physicians to get a complete view of their patients, Galen can help you through the process. Together, we can review your unique situation and help structure an EHR that creates a seamless community connection.

Participants

Name	Tools
Panelists: 1	
Galen Healthcare Solutions (Host)	[Mute] [Unmute]
Attendees:	
Tracy Kimble	

Q&A

Collapse the panel

Ask: All Panelists

Select a participant in the ask menu first and type your question here. There is a 256 character limit.

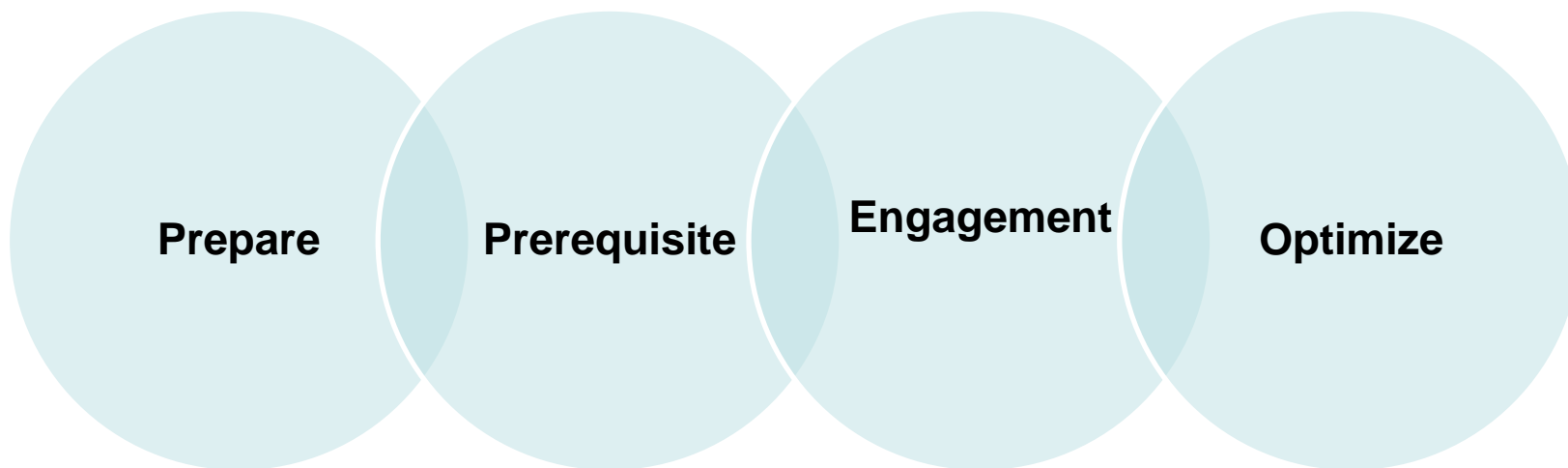
Send

A red arrow points from the main content area to the Q&A panel.

Objectives

- **11.4 S2V Methodology**
- **Four Phases**
- **Requirements and Expectations**
- **What's new in 11.4**

S2V- Speed to Value Methodology



Prepare

Upgrade Request

- Sales Discovery Checklist
- SOW
- Contract

Client

- **ICD 10 Education**
- **PMT Install and Education**
- SIS
- Inventory Questionnaire

Allscripts

- Welcome Letter
- Resource Assignments

Prerequisite

Project

- Intro Call
- Engagement Resource Assignment
- End User Training
- Live upgrade date confirmation

Upgrade

- System Certification
- Customization Review

Client

- Hardware
- Review Known issues
- End User training Plan
- PMT
- Careguide Noteform Clinical content
- Backup

ICD 10 Readiness

- **ICD9 vs ICD10**
- **cms.gov website**
- **Considerations**
 - PMS compliance
 - Insurance Carriers
 - Claims Clearinghouses
 - Laboratory Vendors
- **TEST, TEST, TEST**



Comparison

ICD9	ICD10
3-5 Characters	3-7 Characters
2 nd , 3 rd , 4 th , of 5 th Characters are Numeric	2 nd & 3 rd Characters are Numeric 4 th , 5 th , 6 th , & 7 th Characters are either numeric or alphabetic
Lacks Laterality	Laterality and bi-laterality
@ 13,000 Codes	@ 68,000 Codes

Problems, Problems, Problems Oh My

Patient Instance

- Active Problems
- PMH
- Family History
- Social History

Build Problem Mapping

- Specialty Favorites
- User Favorites
- Careguides
- HPI Noteforms
- Flowsheets

Build Diagnosis Mapping

- Group Master Favorites
- Subgroups
- User favorites
- Exploding Sets
- Patient Past Diagnosis

Engagement

Allscripts

- Kickoff Call
- Copy back Environment Live to Test
- Upgrade Test
- Interface(s) Upgrade
- Problem conversion

Client

- Configuration
- Testing of:
 - Functional Test Plan
 - Workflows
 - Interfaces
 - Configuration
 - Conversion Data

Additional Deliverables

- End User Training
 - Materials
 - Schedule
 - Deliver

Optimization

Allscripts

- Upgrade Training Environment

New Solutions

- Application of Additional Purchased Modules
- Interfaces
- Reporting
- Any Other New Solutions

Optimization Services

- ICD 10 Optimization Assessment
- Meaningful Use Optimization Assessment
- Any other Add-On Services

Enhancements

- **230 enhancements in this version**
- **Goals and Changes Impact Areas**
 - Problems Management
 - Orders
 - ICD10 Readiness
- **A whole new look for layouts**

Allscripts, Allison T 40 YO F DOB: 05Mar1973

History Builder | Rx/Orders | Problem-based Orders

Active | PMH | PSH | Fam Hx | Social Hx | Allergies | Med Hx | Immun Hx | Chief Complaint

My Favorites

		ICD-9	ICD-10
	No active medical problems		
⊗	Diabetes mellitus type II, uncontrolled	250.02	E11.9
⊗	Hashimoto's disease	245.2	E06.3
⊗	HTN (hypertension)	401.9	I10
⊗	Hyperlipidemia	272.4	E78.5
⊗	Type II diabetes mellitus with renal manifestations, uncontrolled	250.42	+ E11.29

DUR Alerts: Drug-Drug (0) | PAR (0) | Disease (0) | Dup Therapy (0) | Dose (0)

OK Cancel

New Edit CareGuide Resolve

New Edit Renew Renew w/Changes OrderD/C Verify/Add Annotate

Add Clinical Item

Allscripts, Allison T 40 YO F DOB: 05Mar1973 Appointment 7/8/2013

History Builder Rx/Orders Problem-based Orders

Active PMH PSH Fam Hx Social Hx Allergies Med Hx Immun Hx Chief Complaint

Search Filter My Favorites Off

	ICD-9	ICD-10	
ms			
uncontrolled	250.02	E11.9	
	245.2	E06.3	
	401.9	I10	
	272.4	E78.5	
with renal manifestations, uncontrolled	250.42	+ E11.29	

Problems

Active Problems My Priority

Health Maintenance/Risks

- Health Maintenance V70.0

Other Problems

- Diabetes mellitus type II, ... 250.02
- Hyperlipidemia 272.4
- Type II diabetes mellitus with ... 250.42 +

New Edit CareGuide Resolve

Medications

Orders

Allergies

DUR Alerts: [Drug-Drug \(0\)](#) | [PAR \(0\)](#) | [Disease \(0\)](#) | [Dup Therapy \(0\)](#) | [Dose \(0\)](#)

Provider Show VTB

Chart Daily Clinical Desktop Note Task List Documents Encounter Form Diagnosis Visit Charges Procedure Charges Patient Lists eCals

Allscripts, Allison T MRN: ZZZTW01 Sex: F PCP: Alle
DOB: 03/05/1973 Age: 40 Years AKA: Ally H Phone: (312)555-1112 FVI

Select Patient i ! !

Adult Patient View

Problem Health Mgmt Vitals Flowsheets ChartViewer En

Active Problems Type

	Name	ICD-9	ICD-10
Chronic			
<input checked="" type="checkbox"/>	Arthritis	716.90	M19.90
<input checked="" type="checkbox"/>	Diabetes mellitus with...	250.50 +	E11.359
<input checked="" type="checkbox"/>	Gout	274.9	M10.9
<input checked="" type="checkbox"/>	Hyperlipidemia	272.4	E78.5
<input checked="" type="checkbox"/>	Type II diabetes mellitus with...	250.42 +	E11.29
Health Maintenance/Risks			
<input checked="" type="checkbox"/>	Health Maintenance	V70.0	Z00.00

Details | Add'l Details | Assessment Hx | Impression Hx | Annotations

Details

Codes: ICD-9CM 716.90; ICD-10CM M19.90; SNOMED 3723001; Dx Desc

Description: 1000 Chars

Impressions: Copy Last > Current Impression : 2000 Chars

Managed by: Provider Referring

Dates: Onset Date Today Resolved: Today

Last Assessed: 10Jul2013 Last Reviewed: 10Jul2013 Suppress on Resolve

Secondary to:

Trans From:

Trans To:

Audit OK Cancel

New Edit CareGuide Resolve New Edit Renew Renew w/Changes Order

Provider Show VTB Tools ? Help Lock

Chart Daily Clinical Desktop Note Task List Documents Encounter Form Diagnosis Visit Charges Procedure Charges Patient Lists eCalcs

Allscripts, David T MRN: ZZZTW20 Sex: M PCP: Allscripts, Provider Security: No Restricted Data
 Select Patient i ! DOB: 08/27/2007 AKA: Dave Allergies: Unknown Pri Ins:
 Age: 5 Years H Phone: (312)555-1129 FYI:

Encounter Form Select Encounter A

Day Date
FRI 12 Jul 2013

Billing Provider: Allscripts, Provider All Division:

Performing Provider: Allscripts, Provider All Billing Area:

Referring Provider: All Location:

Pt Ins:

Primary	#	ICD-9	ICD-10	Diagnosis
Yes	1	401.9	I10	Hypertension complications
	2	401.9	I10	Hypertension, diastolic
	3	401.9	I10	Hypertension, essential

Status	CPT Code@	Mod.	Units	RVU	Charge
No entries in list					

Personalize -- Webpage Dialog

Personalize

EXIT ENCOUNTER SUMMARY AFTER SUBMIT (PDA ONLY)

Display Diagnosis Codes:

Display When Submit Button is Activated:

Diagnosis Selector

Default Selection Method:

Display Patient Past Diagnoses if Present

Display ICD Codes in selector box:

Default Sort Order:

Number of Columns in selector box: 1 2

Special Billing: SB Details... ▲ ▼

Charge Details... Remove New Task... Print... Save As Draft Submit

Creating Favorites Groups

The screenshot shows a medical software interface with a 'My Favorites' section. A context menu is open over the 'Diabetic' group, and an 'Organize Favorite - My Favorites' dialog box is displayed. A blue arrow points to the 'Diabetic' group in the list.

	ICD-9	ICD-10
Diabetic	250.02	E11.9
Diabetes mellitus t	250.50	+ E11.3
Diabetes mellitus v	401.9	I10
HTN (hypertension)	272.4	E78.5
Hyperlipidemia		
Type II diabetes me		

Organize Favorite - My Favorites

- Active Problems
 - Diabetic
 - Geriatric
 - Pediatric
 - No active medical problems

Buttons: Dx Desc, New Group, Move..., Rename, Delete, Close

Q&A

❖ Question Review

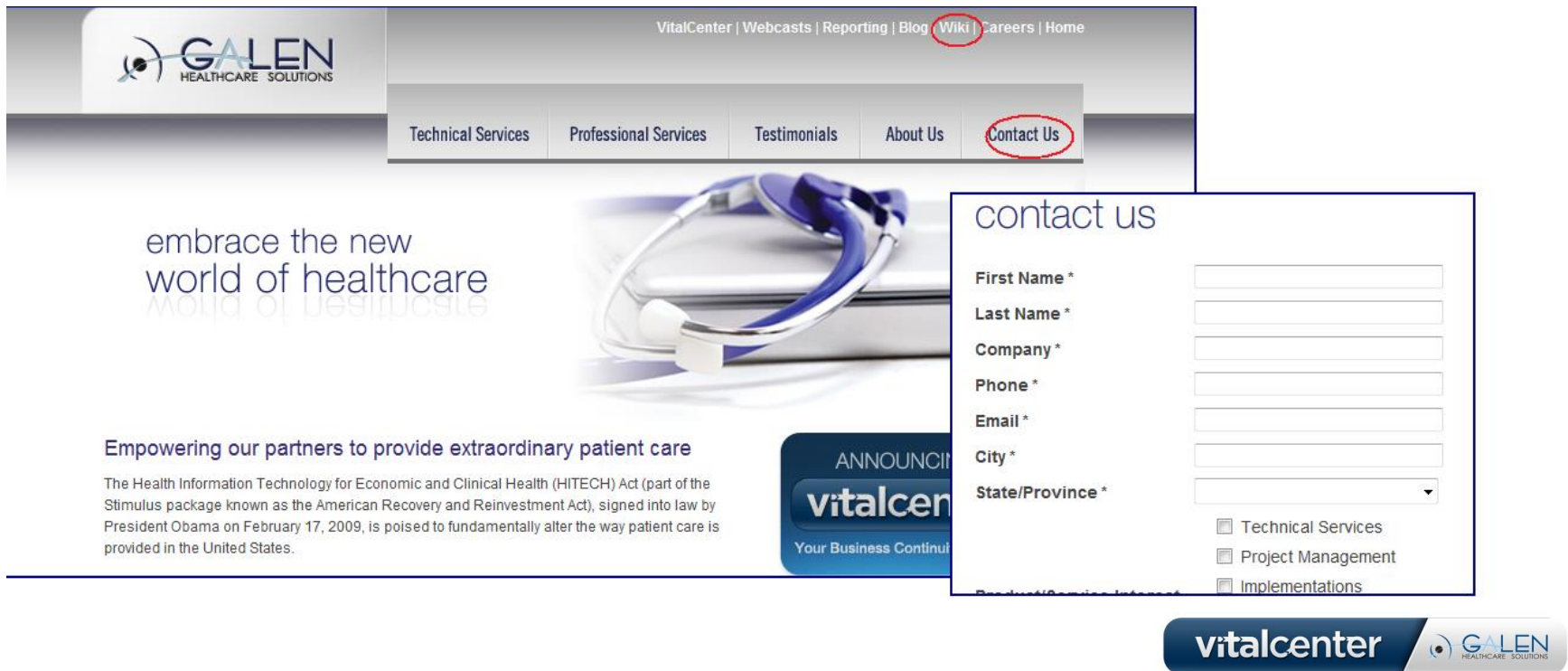
- Submit further questions to education@galenhealthcare.com
- Visit <http://galenhealthcare.com/calendar/> for future webcasts

Links Important Information

- **Allscripts Upgrade Resource Center**
 - <https://clientconnect.allscripts.com/groups/eehrurc>
- **ICD9/ICD10**
 - <http://cms.gov/Medicare/Coding/ICD10/index.html>
 - <http://www.icd10data.com/>

Thank you for joining us today, for additional assistance....

You can contact us through our website at www.galenhealthcare.com



The screenshot displays the Galen Healthcare Solutions website. The top navigation bar includes links for VitalCenter, Webcasts, Reporting, Blog, Wiki, Careers, and Home. A secondary menu below features Technical Services, Professional Services, Testimonials, About Us, and Contact Us. The main content area features the slogan "embrace the new world of healthcare" and a section titled "Empowering our partners to provide extraordinary patient care" with text about the HITECH Act. A "vitalcenter" logo is also present. A contact form overlay is positioned on the right side of the page, titled "contact us".

contact us

First Name *

Last Name *

Company *

Phone *

Email *

City *

State/Province *

Technical Services

Project Management

Implementations

vitalcenter 